



Sonali Bank PLC

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CORRIGENDUM NOTICE

Memo No. HO/ITD (IT P & M)/purchase/ 636

Date:21/04/2024

It is hereby notified to all concern that the Tender ID No. 2024/06 (Procurement of SMS Service System for Sonali Bank PLC.) invited upon request by bidders the (i) Technical Specification and (ii) General Qualification Criteria is approved. the following corrigendum has been made:

Technical Specification:

Sl. No.	Description	বিদ্যমানকৃত Technical Specification	পরিবর্তিত Technical Specification																
01	Penalty, Service Time and Others	<p><u>Service Time</u> SMS should reach in customer's mobile phone instantly as per below table</p> <table border="1"><tr><td rowspan="2">Push SMS</td><td>Local SMS</td><td>10 ms</td></tr><tr><td>Foreign SMS</td><td>15 ms</td></tr><tr><td>Push Pull SMS</td><td>Local SMS</td><td>15 ms</td></tr></table>	Push SMS	Local SMS	10 ms	Foreign SMS	15 ms	Push Pull SMS	Local SMS	15 ms	<p><u>Service Time</u> SMS should reach in customer's mobile phone instantly as per below table</p> <table border="1"><tr><td rowspan="2">Push SMS</td><td>Local SMS</td><td>10 Sec</td></tr><tr><td>Foreign SMS</td><td>10 Sec</td></tr><tr><td>Push-Pull SMS</td><td>Local SMS</td><td>10 Sec</td></tr></table>	Push SMS	Local SMS	10 Sec	Foreign SMS	10 Sec	Push-Pull SMS	Local SMS	10 Sec
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Push Pull SMS	Local SMS	15 ms																	
Push SMS	Local SMS	10 Sec																	
	Foreign SMS	10 Sec																	
Push-Pull SMS	Local SMS	10 Sec																	
02	Charge for Push Bulk SMS	পূর্বে ছিল না।	<p><u>Charge for Push Bulk SMS</u></p> <table border="1"><tr><td>SMS Type</td><td>Per SMS Charge</td><td>Others (If any)</td></tr><tr><td>Push Bulk SMS</td><td></td><td></td></tr></table>	SMS Type	Per SMS Charge	Others (If any)	Push Bulk SMS												
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General Qualification Criteria:

Sl. No.	Description	বিদ্যমানকৃত General Qualification Criteria	পরিবর্তিত General Qualification Criteria
01	Experience	The minimum specific experience as Services Provider in supply and successfully completed of related services (SMS) in at least 05(Five) scheduled commercial Bank in Bangladesh	The minimum specific experience as Services Provider in supply and successfully completed of related services (SMS) in at least 02(Two) scheduled commercial Bank in Bangladesh
02	DC/DR Site Requirements	পূর্বে ছিল না।	Tenderer must have DC/DR Site for security purpose and 24/7 support.

All other terms and conditions will remain unchanged. This corrigendum is a part and parcel of the Tender.

Munmun Mondal

(Munmun Mondal)
Deputy General Manager